

REQUEST FOR PROPOSAL (RFP)

CONSULTANT SERVICES FOR EMERGENCY DISPATCH AND RECORDS MANAGEMENT SOFTWARE SYSTEMS FOR STOCKTON FIRE AND POLICE DEPARTMENTS FOR THE CITY OF STOCKTON, CALIFORNIA (PUR 24-009)

ADDENDUM No. 1

DATE: 11/07/2023

To All Potential Proponents:

A. This Addendum shall be considered part of the proposal documents for the above-mentioned project as though it had been issued at the same time and shall be incorporated integrally therewith. Where provisions of the following supplementary data differ from those of the original proposal documents, this Addendum shall govern and take precedence. PROPONENTS MUST SIGN THE ADDENDUM AND SUBMIT IT WITH THEIR PROPOSALS.

B. Proponents are hereby notified that they shall make any necessary adjustments in their estimates as a result of this Addendum. It will be construed that each Proponent's Proposal is submitted with full knowledge of all modifications and supplemental data specified herein.

**PLEASE NOTE THE FOLLOWING QUESTIONS/ANSWERS/CHANGES TO
(PUR 24-009). THE CITY'S RESPONSES TO QUESTIONS SUBMITTED
ARE IN BLUE**

Questions & Answers

1. Can companies from Outside USA can apply for this, like, from India or Canada)?
No, not outside of the USA.
2. Whether we need to come over there for meetings?
Yes, the Consultant is expected to be onsite for major project work and meetings as well as reviewing current CAD/RMS product. Participation in remote meetings will be coordinated and approved by the IT Department.
3. Can we perform the Tasks (Related to the RFP) outside the USA, (like from India or Canada)?
No, not outside of the USA.
4. Can we submit the proposals via email?
Yes, Section 4.1 Submittal Requirements, D. Please submit one (1) electronic version of the proposal to
City.clerk@stocktonca.gov
5. In Section 2.0, Scope of Services, the City appropriately requires a proponent to be independent and not affiliated with any CAD/RMS vendor/solution. Is the City willing to consider proposals where companies can demonstrate vendor independence, even though the company has occasionally provided ancillary services to government agencies via a CAD vendor?
The City is willing to consider proposals where companies can demonstrate vendor independence.

6. How many Dispatch channels does the City have?
Stockton Fire 4 primary, Stockton Police 1 primary. There are 10 tac channels.
7. What are the Dispatcher's Shift Schedules?
Stockton Fire has a total of three schedules. Stockton Police has seven different schedules.
8. How much will the Construction cost be?
Zero.
9. From which firm have you selected the Architect that would work on this?
None have been selected.
10. Could you give me an estimate of when you plan construction?
No.
11. When are you planning to have the project completed?
Approximately three years, because this project includes implementation of a new CADs/RMS system.
12. What is the EOL date issued by Central Square for the PD CAD/RMS?
No date has been provided by the Vendor at this time.
13. What is the EOL date issued by Central Square for the FD CAD?
No date has been provided by the Vendor at this time.
14. Does the City have a requirement for the PD CAD and FD CAD systems to go-live at the same time or to be staggered?
No.
15. Who is the vendor providing the current CAD-to-CAD integration with VRECC?
Emerging Digital Concepts.
16. Is replacement of the current CAD-to-CAD integration part of the scope of work for this RFP? No, this RFP is for a consultant to perform a gap analysis and write the RFP for a new vendor and implement the new CAD system.
17. What is the City's desired timeline for the CAD/RMS procurement project start date and completion date?
We anticipate starting procurement in 2025 for CAD/RMS vendor.
18. What is the City's desired timeline for the new CAD/RMS go-live date?
Estimated dates of completing the RFP for a Vendor by 1/1/25. Estimated implementation of CAD/RMS system by 6/1/26.
19. What is the City's expectation for percent of the consultant's time that is spent onsite and remote?
70% remote, 30% onsite.
20. What is the number of PD units requiring Mobile/AFR?
300.
21. What is the number and type of PD field units deployed/logged into Mobile daily?
180.

22. What is the number of FD units requiring Mobile?
100.
23. What is the number and type of FD field units deployed/logged into Mobile daily?
Front Line Apparatus 40-50, Admin and Staff Personnel 12.
24. How many fire stations does the City currently have?
35.
25. Is funding for the replacement of the CAD/RMS systems planned or currently budgeted?
It will be the responsibility of the Police and Fire Department to budget for the new CAD/RMS systems.
26. Is funding for the services requested in this RFP planned or currently budgeted?
Yes, budgeted by the IT Department.
27. What is the City's anticipated spend amount for the services requested in this RFP?
500,000 to 750,000.00
28. In the Police Summary table on page 6 – please clarify the distinction between “Received Calls” and “Total Received Calls.”
Incoming Calls for 2023
911 Calls Received = 247,648
All Other incoming calls =410,145 (Animal Services, Allied Agencies, Non Emergency #)
Grand Total = 657,793
29. In Section 2.1, Phase 3 Implementation SOW on page 10 – please clarify the level of change management support anticipated during the implementation of the new solution.
Managing organizational change management and support the transition of moving from one software to another.
30. In Section 2.2 – please clarify the statement “these meetings will be held in person or video conference.” Can we assume weekly status meetings will be held via video conference, or should we assume a certain percentage of the weekly status meetings should be planned for onsite?
Correct, weekly status meetings can be held via video conference.
The expectation is that the vendor will be onsite for approximately 30% of the meetings (regarding major deliverables or decisions) and 70% remote meetings (weekly status meetings, progress reports, etc.).
31. Section 4.1.H – please clarify the requirement for “wet signatures” on originals. Our understanding is that only a single file is to be submitted electronically. Are electronic signatures acceptable, or do you also require submittal of a paper copy?
The City will accept electronic Signatures.
32. Section 4.1 – should our scope of work/approach to the project be included in the Technical Proposal following the Corporate Structure and Organization section? Or, in which section of the proposal do you want this information placed?
The Technical Proposal is to follow Section 4.5 and your narrative defining the Corporate Structure and Organization Section.

33. What is the City's budget for this project? Have the funds been appropriated?
500,000 to 750,000.00, yes funds have been appropriated by the IT Department.

**PROPONENT MUST ACKNOWLEDGE THIS ADDENDUM BY SIGNING BELOW
AND ATTACHING THE SIGNED ADDENDUM TO THE PROPOSAL:**

Company Name _____

Contact Person _____

Signature _____

Date _____

Proposals Due – Promptly by 2:00 P.M., Thursday, November 30, 2023 at the City Clerk's Office.

-----City of Stockton Use Only below this line-----

Addendum acknowledged and signed? _____ (Procurement Specialist's initials)